

## Statement regarding Grafham Water Centres response to the Covid-19 Virus threat, 12/03/20

To whom it may concern,

The team at Grafham Water Centre is closely monitoring the advice from the WHO (<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>), NHS (<https://www.nhs.uk/conditions/coronavirus-covid-19/>) and Government (<https://www.gov.uk/guidance/wuhan-novel-coronavirus-information-for-the-public>) regarding the appropriate steps to be taken to reduce the likelihood of spreading the virus.

We encourage all customers to take a pragmatic and realistic approach to the advice and to help us in reducing the spread of this virus, without unduly affecting your trip to the centre.

The benefits to your groups of being outside in the fresh countryside air are numerous and the risk of contracting the Coronavirus very low (especially as there is very little interaction between different visiting groups on our site). ***In fact, according to the government website: As of 11 March, at 9am, a total of 27,476 people have been tested in the UK, of which 27,020 were confirmed negative and 456 positive.***

We also have numerous handwashing stations around the centre with guidance on the most effective way to wash hands and our staff team will actively be encouraging guests to wash their hands throughout the day. Our housekeeping team are also carrying out regular cleaning of key touch points around the centre,

We do not foresee that we will need to close the centre or cancel any groups' trips, however in the rare instance that this eventuality occurs you can be assured that we will work with the groups affected to a) reschedule your booking or b) refund any monies paid and thank you in advance for your understanding during this process.

If you or your group are affected by the Coronavirus and feel the need to cancel your visit prior to travelling with us our standard terms and conditions will apply, we do strongly suggest that you check with your own insurers regarding any losses you may incur through this eventuality.

If you wish to discuss any areas highlighted by this letter, then please call 01480 810521.

Teresa Thorp  
Head of Centre

**Grafham Water Centre**  
Perry, Huntingdon, Cambridgeshire PE28 0GW  
T: 01480 810521 F: 01480 376296  
[grafham.water@cambridgeshire.gov.uk](mailto:grafham.water@cambridgeshire.gov.uk)